

# Open for business!

A guide to help you reopen your restaurant.



After a closure or partial closure, reassuring your guests that your restaurant is safe and clean is necessary to provide peace of mind. Here is a a guide with checklists and product suggestions to get you ready for reopening.



THE RIGHT PROGRAM

FRONT OF HOUSE

A great customer experience begins at the front of house. If it is clean, they feel confident that the back of house is also clean.

BACK OF HOUSE

The cleanliness of a kitchen is essential to a clean and safe operation.

- Dishmachine
- Back Sink
- Floors
- Equipment Degreasing
- Restrooms
- Specialty
- Customer Area

# RESTROOMS

Customers also guage the cleanliness of your restaurant by the hygiene standards kept in the restrooms. Ensuring they are clean will ensure customer satisfaction & peace of mind.



	Deep clean the following areas:						
	Click for procedure:	Recommended Product:	Ok				
•	Exhaust hoods & filters	Light Soil: 164080 Grease Express Fast Foam 6x750ml Grill Kleen: 240075 25L / 200070 5L Virtue Oven & Grill: 054032 25L / 054030 5L					
•	Clam shell grill recovery	Heavy Soil: 164087 Greasestrip 2x5L Virtue Oven & Grill: 054032 25L / 054030 5L					
•	<u>De-lime the dishmachine</u>	167110 Lime-A-Way 2x5L					
•	Clean out and sanitise the ice machine	167110 Lime-A-Way 2x5L and 71004499 Contain 5000 3kg 166225 Cleanshot Quat Sanitiser 6x750ml					
•	Tile mould removal	168025 Biochlor 15kg 168001 Retreat 12x750ml					
•	<u>Fryerboil out</u>	Virtue Heavy Duty Cleaner: 054060 25L / 054058 5L					
•	Fryer cold soak	Virtue Heavy Duty Cleaner: 054060 25L / 054058 5L					
•	Deep fryer cleaning	Virtue Heavy Duty Cleaner: 054060 25L / 054058 5L					
	<ul> <li><u>Clean air conditioning</u> <u>vents</u></li> </ul>	Light Soil: 166205 Cleanshot Spray & Wipe 6x750ml Heavy Soil/ Spores: 168001 Retreat 12x750ml					
	• Pizza oven cleaning	164080 Grease Express Fast Foam 6x750ml 166205 Cleanshot Spray & Wipe 6x750ml 166182 Cleanshot Stainless Steel Polish 6x750ml					
	• Flat grill cleaning	164080 Grease Express Fast Foam 6x750ml					
	• Press toaster cleaning	164080 Grease Express Fast Foam 6x750ml					
	• Oven cleaning	164080 Grease Express Fast Foam 6x750ml 166225 Cleanshot Quat Sanitiser 6x750ml					
	• Beverage towers	166205 Cleanshot Spray & Wipe 6x750ml 166225 Cleanshot Quat Sanitiser 6x750ml					



	Click for Procedure:	Recommended Product:	Ok
•	All kitchen handles and push plates	166215 Cleanshot Spray & Sanitise 6x750ml	
•	Kitchen trolleys/ Food Carts	166205 Cleanshot Spray & Wipe 6x750ml 166225 Cleanshot Quat Sanitiser 6x750ml Saniclean60: 054318 25L / 054316 5L	
•	Kitchen Shelves	166205 Cleanshot Spray & Wipe 6x750ml 166225 Cleanshot Quat Sanitiser 6x750ml Saniclean60: 054318 25L / 054316 5L	
•	Slicers	166205 Cleanshot Spray & Wipe 6x750ml 166225 Cleanshot Quat Sanitiser 6x750ml Saniclean60: 054318 25L / 054316 5L	
•	Reach in refrigerator & freezer	166205 Cleanshot Spray & Wipe 6x750ml 166225 Cleanshot Quat Sanitiser 6x750ml Saniclean60: 054318 25L / 054316 5L	
•	Food prep areas	166205 Cleanshot Spray & Wipe 6x750ml 166225 Cleanshot Quat Sanitiser 6x750ml Saniclean60: 054318 25L / 054316 5L	
•	Sink and mop sink	168000-1 Buddy 12x750ml	
•	Phones and computers	169965 Ramsol 500g	
•	Wall Cleaning	166205 Cleanshot Spray & Wipe 6x750ml	
•	Bin cleaning	166205 Cleanshot Spray & Wipe 6x750ml 166225 Cleanshot Quat Sanitiser 6x750ml	
•	Flatware & tableware destaining	161610 Dip It Plus 10kg	
•	Floors & baseboards	Saniclean60: 054318 25L / 054316 5L	
•	Delivery box & cleaning bag	166205 Cleanshot Spray & Wipe 6x750ml 166215 Cleanshot Spray & Sanitise 6x750ml 166225 Cleanshot Quat Sanitiser 6x750ml	
•	<u>Cutting boards</u>	168025 Biochlor 15kg	
•	<u>Mixers</u>	166205 Cleanshot Spray & Wipe 6x750ml 166225 Cleanshot Quat Sanitiser 6x750ml	
•	Slicers	166205 Cleanshot Spray & Wipe 6x750ml	
•	Gambling machines	166205 Cleanshot Spray & Wipe 6x750ml	
•	<u>Display cabinets</u>	166205 Cleanshot Spray & Wipe 6x750ml 166225 Cleanshot Quat Sanitiser 6x750ml	

# Restrooms

### **Click for Procedure:**

- Door handles
- <u>Sinks</u>
- Towel and soap dispensers
- **Mirrors**
- Baby changing station
- Trash receptacle touch points
- Toilets and urinals
- Walls

### **Recommended Product:**

- Saniclean60: 054318 25L / 054316 5L 166205 Cleanshot Spray & Wipe 6x750ml
- Saniclean60: 054318 25L / 054316 5L 166205 Cleanshot Spray & Wipe 6x750ml
- Saniclean60: 054318 25L / 054316 5L
- Saniclean60: 054318 25L / 054316 5L 166205 Cleanshot Spray & Wipe 6x750ml
- 166225 Cleanshot Quat Sanitiser 6x750ml 166205 Cleanshot Spray & Wipe 6x750ml
- Saniclean60: 054318 25L / 054316 5L 166205 Cleanshot Spray & Wipe 6x750ml 166225 Cleanshot Quat Sanitiser 6x750ml
- Saniclean60: 054318 25L / 054316 5L 166205 Cleanshot Spray & Wipe 6x750ml
- Saniclean60: 054318 25L / 054316 5L

O	k

Dining & Lobby Areas	
• Door handles & push plates 166205 Cleanshot Spray & Wipe 6x750ml 166225 Cleanshot Quat Sanitiser 6x750ml OR Saniclean60: 054318 25L / 054316 5L	
• Hand railings  166205 Cleanshot Spray & Wipe 6x750ml 166225 Cleanshot Quat Sanitiser 6x750ml OR Saniclean60: 054318 25L / 054316 5L	
• Dining tables  166205 Cleanshot Spray & Wipe 6x750ml 166225 Cleanshot Quat Sanitiser 6x750ml OR Saniclean60: 054318 25L / 054316 5L	
Chairs and booths cleaning     Saniclean60: 054318 25L / 054316 5L	
• Menus and bill folders if applicable 166205 Cleanshot Spray & Wipe 6x750ml	
• Trash receptacle touch points  166215 Cleanshot Spray & Sanitise 6x750ml 166205 Cleanshot Spray & Wipe 6x750ml 1082101 Cleanshot Quat Sanitiser 6x750ml	
POS & eftpos equipment  166215 Cleanshot Spray & Sanitise 6x750ml 169965 Ramsol 500g 309952 Nano Wipes	
• Wall cleaning 166215 Cleanshot Spray & Sanitise 6x750ml	
• Window cleaning 166205 Cleanshot Spray & Wipe 6x750ml 166182 Cleanshot Stainless Steel Polish 6x750ml	
• Floor finisher Saniclean60: 054318 25L / 054316 5L	

# **Products at a glance**

Give the team at Virtue Plus a call to place an order on 1300 255 546.

**Grease Express Fast Foam: 164080** 

Grease Strip: 164087 Lime-A-Way: 167110 Quat Sanitiser: 166225

Biochlor: 168025 Retreat: 168001

Heavy Duty Cleaner 25L: 054060 Heavy Duty Cleaner 5L: 054058

Spray & Wipe: 166205 Spray & Sanitise: 166215

**Stainless Steel Cleaner: 166182** 

Buddy: 168000-1 Ramsol 500g: 169965

Dip It Plus: 161610
Saniclean60 25L: 054318
Saniclean60 5L: 054316
Livi Blue Wipes: 476290
Nano Tub Wipes: 309952

**Lonstin Hand Sanitiser: 309912** 

# **Exhaust Hoods & Filters**

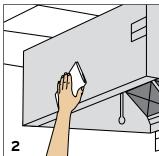
### Supplies needed:

- Ladder
- · Clean sanitiser towel bucket
- Clean sanitiser-soaked towels

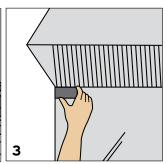




- Turn exhaust fan OFF
- Spray inside and outsie of hood with solution



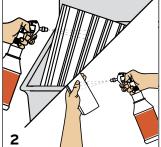
 Wipe all hood surfaces with clean sanitiser-soaked towel to remove soils



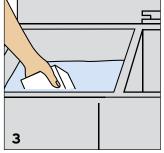
- Remove drip cups from grease troughs and discard contents
- Wash, rinse and sanitise in sink
- · Allow to air dry
- Replace drip cups



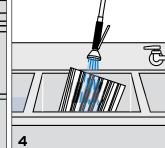
Remove each filter by pushing the bottom of the filter up and then pulling out



- Take filters to sink; spray filters with solution; let them stand for 15 minutes
- While filters soak, spray a clean sanitiser-soaked towel with solution; wipe hood tracks clean



- Empty and wash low catch basin at sink
- · Air dry before installing



- Thoroughly rinse filters with hot water
- · Air dry
- Replace filters

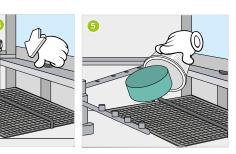
# De-lime Dishmachine

### Supplies needed:

- Protective gloves
- Eye protection









### **DIRECTIONS**

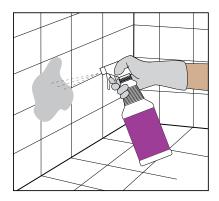
- 1. Wear Personal Protective Equipment, minimum Elbow Length Gloves and Eye Goggles
- 2. Isolate Detergent Dispenser (for solid's lift hopper lid and hold open to deactivate)
- 3. Switch off Dishwasher and remove drain plug from wash tank and empty machine water
- 4. Replace drain plug, switch on dishwasher, fill wash tank
- 5. Add Solid Limeaway from tub directly onto the wash tank screen
- 6. Run Dishwasher 10-30mins (Hood 10mins, Rack Conveyor 20mins, Flight 30mins) **NOTE:** Do not wash any wares during this time
- 7. Switch off dishwasher, remove drain plug from wash tank and empty machine water
- 8. Rinse out machine thoroughly with clean water
- 9. Replace drain plug, switch on dishwasher, fill wash tank
- 10. Replace Detergent into Dispenser (for solids close hopper lid to reactivate)

# Tile Mould Removal

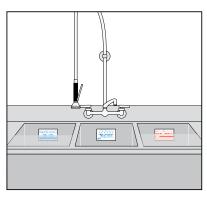
### Supplies required:

- Solution bottle
- Gloves
- Clean paper towel





- SPRAY Cleaner on wall
- SCRUB to remove stubborn stains
- RINSE with water
- **DRY** with a clean paper towel
- **DISCARD** paper towel



- SPRAY Cleaner on sink
- **CONTACT** with surface for 5 minutes
- SCRUB to remove stubborn stains
- · RINSE with water
- DRY with a clean paper towel
- **DISCARD** paper towel

# Conveyor Belt Pizza Oven

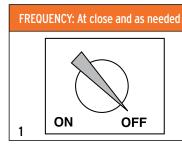
### Supplies required:

- Paper Towels 3-fold
- Cloth
- · Nonabrasive Pad
- Brush
- Wire Brush

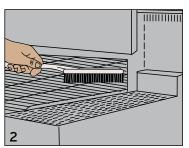


HOT SURFACES! Before cleaning, turn oven power to OFF and allow MINUTES to cool for at least 30 minutes.

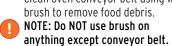




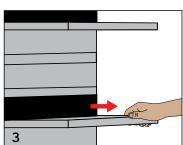
· Turn power OFF to oven.



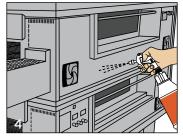
Clean oven conveyor belt using wire



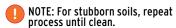
 Open access doors and/or oven windows. Spray Spray & Wipe Cleaner Solution onto clean paper towel and wipe the interior and exterior of the access doors/oven windows.



- Remove crumb trays. Discard any food debris into trash.
- · Wash, rinse, sanitize, and allow to air dry.

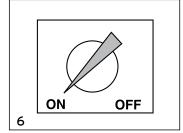


Spray exterior oven surface with Degreaser Solution and wipe. Discard paper towels.





Apply SpeciStainless Steel Polish and buff area using a clean paper towel to avoid streaking. Discard paper towels.



Replace all crumb trays. Close oven access doors and/or oven windows.



NOTE: Ensure oven is turned ON and at proper temperature before placing food onto conveyor belt.

# Oven

### Supplies required:

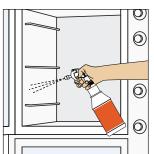
- Nonabrasive pad
- · Clean cloths
- · Clean cloth bucket
- Wash bucket
- · Rinse bucket



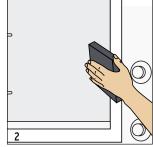
### FREQUENCY: As Needed



 Clean inside and outside of proofer and gaskets with a clean towel or nonabrasive pad and a wash bucket filled filled with fresh warm dishwashing detergent solution.
 Refill bucket when solution becomes visibly soiled.



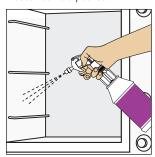
 Spray Degreaser Solution or Glass & Multi-Surface Cleaner Solution.



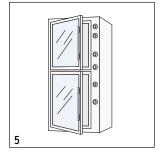
• Scrub with a nonabrasive pad.



Rinse equipment using a clean towel and a rinse busket filled with clean warm water. Refill bucket when water becomes visibly soiled.



Apply sanitiser solution to proofer interior and exterior.



Allow to air dry with doors open.

# **Beverage Tower**

### Supplies required:

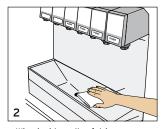
- · Clean cloths
- Small brush
- · Clean bucket



- If ice bin is located adjacent to the drip pan, make sure ice bin is empty or completely closed prior to cleaning.
- If applicable, turn the beverage tower key to the OFF position.

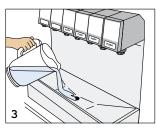


• Pour **lukewarm** (21-32°C) water (never use hot water) over cup rest and down drip pan drain.

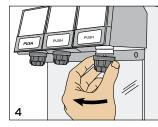


 Wipe inside walls of drip pan, beverage dispenser levers and backsplash with a clean cloth sprayed with Spray and Wipe Solution. Clean underneath dispenser valves where nozzles and diffusers connect to the

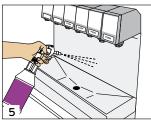
valves.



• Rinse with **lukewarm** (21-32°C) water



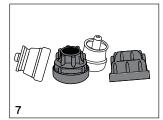
- Remove nozzles by turning clockwise and pulling down.
- Wipe around dispensing heads with a towel sprayed with Spray and Wipe Solution .



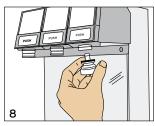
• Spray surfaces with Sanitiser Solution and allow to air dry.



- Place nozzles and diffusers in **hot** (43-46°C) Detergent Solution at the sink and scrub with small brush.
- $\boldsymbol{\cdot}$  Rinse items in clean water.



- Submerge nozzles and diffusers in Sanitiser Solution for at least one minute.
- Remove items; then, allow to air dry.



• Return clean dispenser nozzles and diffusers to the clean beverage

# Floors & Baseboards

### Supplies required:

- Broom, spot sweep
- Wet floor sign
- Clean mop bucket & wringer
- Deck brush



- · Wipe up liquid spills.
- Sweep floor in one direction and pick up debris with dust pan.



Fill mop bucket with solution from the dispenser.



- Place wet floor sign in immediate area.Damp mop in small sections using "figure
- 8" motion.

  NOTE: Use a different mop in front of

NOTE: Use a different mop in front of house and back of house.

NOTE: Deck scrub floors in back area nightly and customer areas weekly.



• Dip mop in Floor Cleaner Solution and wring at least once per section.



- · Continue until entire floor is mopped.
- CATTON COMPANY OF THE PROPERTY OF THE PROPERTY
- Use the dry mop to remove any excess water from the floor.

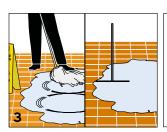
**NOTE:** Remove wet floor sign when floor is completely dry.



- Place wet floor sign in immediate area.
- Use a wet mop to liberally apply fresh Floor Cleaner Solution.
- Allow Solution to stand for 3 minutes before scrubbing.



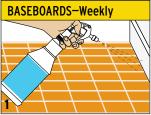
Deck brush kitchen floors nightly; other areas weekly.



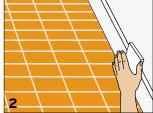
- Mop up soiled solution. Move to next area.
- Squeegee Solution to floor drain if one is available in the area.
- Ilse the dry mon to remove any excess



Rinse floor cleaning tools at mop sink and let air dry before returning to storage.



 Spray baseboards with Spray and Wipe Solution. Let stand 5 minutes.



 Scrub the baseboards. Use clean paper towel to wipe the baseboard dry.

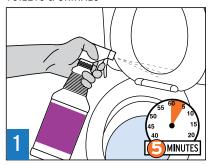
# Toilets & Urinals

### Supplies required:

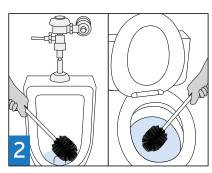
- Nonabrasive pad
- Clean Cloths
- Disposable Gloves



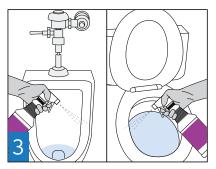
### **TOILETS & URINALS**



- Put on disposable gloves.
- Flush toilets.
- Spray toilet (including base) with Bathroom Cleaner. Allow contact with surface for 5 minutes.
- Wipe with a dry, clean paper towel.
- Discard paper towel.



- Remove urinal screen.
- Scrub interior of fixture (including inside and under rims).
- While brushing, flush toilet or urinal to rinse.
- Replace urinal screen.
- Thoroughly clean brush after use at mop sink and store.



- Spray seats, rims, toilet base and fixtures with Bathroom Cleaner.
- Wipe with a dry, clean paper towel.
- Discard paper towel.

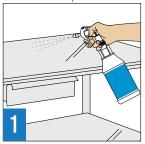
# **Food Preparation Tables**

### Supplies required:

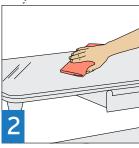
· Clean Cloth



After each use, minimum of every 4 hours during use, between raw and ready-to-eat foods, between species of raw meat, between species of raw vegetable, after close. (IMPORTANT: Use separate towels for cleaning and rinsing)



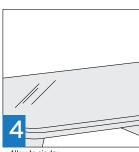
- Remove food, tools, and containers to avoid contamination.
- Spray Spray & Wipe Solution onto surface.
- Remove soils with a clean, cloth; use a non-abrasive pad to scrub stubborn soils.



• With another clean cloth or paper towel, wipe surface to remove all



• Spray Sanitiser Solution onto surface.



Allow to air dry.

# **EANING PROCEDURE**

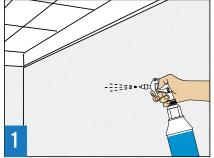
# Walls

### Supplies required:

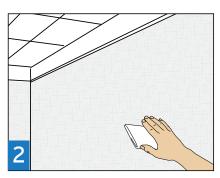
- Nonabrasive pad
- Clean Cloth



### WALLS



• Spray area to be cleaned with Spray & Wipe Solution.



- Scrub stubborn soils with a nonabrasive
- With a clean towel or wall cleaning tool, wipe walls from bottom to top to catch any runs or drips of cleaning solution.

### **WOODEN WALLS**



- Spray a small amount of Stainless Steel Polish on clean, dry towel.
- Wipe wooden wall.